

PBXMONITOR

Central Blacklist Setup Guide for pfSense Firewalls

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DISCLAIMER: This guide does not assume you have CARP, Multi-WAN, Load Balancing, etc, enabled on the firewall, in those scenarios small differences in the setup will be needed, but the changes required should be self-evident. Contact support if you run into issues that this document does not cover.

Step 1: Login to pfSense as a full admin, and go to Firewall > Aliases, and Click the +Add button.

Step 2: Fill in the page as you see below, for the URL Table (IPs) Value, look in PBXMonitor under **Central Security > Distribution Log**, Copy the link displayed there, and paste it into the field, Ensure no leading or trailing spaces. Then ensure the Octet or Slash setting is set to 1, this tells the firewall to update the list daily. Click the Save Button. And then Click Apply Changes.

The screenshot shows the pfSense Firewall Aliases Edit page. The breadcrumb navigation is Firewall / Aliases / Edit. The page is divided into several sections:

- Properties:**
 - Name:** PBXMonitor_Global. Below the field, it says: "The name of the alias may only consist of the characters 'a-z, A-Z, 0-9 and _'."
 - Description:** (Empty field). Below the field, it says: "A description may be entered here for administrative reference (not parsed)."
 - Type:** URL Table (IPs) (Selected in a dropdown menu).
- URL Table (IPs):**
 - Hint:** Enter a single URL containing a large number of IPs and/or Subnets. After saving, the URLs will be downloaded and a table file containing these addresses will be created. This will work with large numbers of addresses (30,000+) or small numbers. The value after the "/" is the update frequency in days.
 - URL Table (IPs):** https://XXX.pbxmonitor.net/blacklist / 1 (The dropdown for the slash is set to 1).
 - Description:** (Empty field).

At the bottom of the form, there is a **Save** button.

If you receive an Error Message, Check that your firewall has proper DNS Servers on the System > General Setup, page, and ensure all fields were filled out properly, if the problem persists contact support.

PBXMONITOR

Step 3: Navigate to **Firewall > Rules > WAN**, and click the Add button with the Arrow Up on it. And fill in the page as you see below, and then click save. Note again that if you have a CARP, Multi-WAN, or Load Balancing setup in pfSense, minor differences may be required.

The screenshot shows the 'Edit Firewall Rule' configuration page in pfSense. The breadcrumb navigation is 'Firewall / Rules / Edit'. The page is titled 'Edit Firewall Rule' and contains several sections for configuring the rule:

- Action:** Set to 'Block'. A hint explains that 'block' drops packets silently, while 'reject' returns an error message.
- Disabled:** A checkbox for 'Disable this rule' is currently unchecked.
- Interface:** Set to 'WAN'.
- Address Family:** Set to 'IPv4'.
- Protocol:** Set to 'Any'.
- Source:** 'Source' is set to 'Single host or alias' with the value 'PBXMonitor_Global'.
- Destination:** 'Destination' is set to 'any' with the value 'Destination Address'.
- Extra Options:** A checkbox for 'Log' is unchecked. The description field contains 'Central Blacklist'.
- Advanced Options:** A button labeled 'Display Advanced' is visible.
- Rule Information:** A table showing:
 - Tracking ID: 1620440255
 - Created: 5/7/21 19:17:35 by admin@192.168.0.49 (Local Database)
 - Updated: 5/7/21 19:17:35 by admin@192.168.0.49 (Local Database)

A 'Save' button is located at the bottom of the configuration area.

STEP 4: Re-Verify all Settings are correct, and ensure that the new rule is the top rule on the **Firewall > Rules > WAN** page, any rules that are above this rule, would be exempted from its effects, and while some environments may have a need for this, this is outside of the scope of this document and not a situation we consider supported. If everything looks correct, you can now click the Apply Changes button. All IPs you place on PBXMonitors Central Blacklist will now feed into your firewall and be blocked at the firewall daily.